


Logs

Logs can be viewed to track state changes and sent notifications of a payment.

View Logs

- 
 - Logs are only displayed if the user has at least the Permission "Payment API → Logs → Read"
 - Logs are only displayed for payments created or modified since the logging feature was activated

Step	Description	Example																
1	Navigate to "Transactions" → "Payments"	<div><div>Organisation</div><div>Foreign Exchange</div><div>Accounting</div><div>Business Partner Configuration</div><div>Business Partners / Customers</div><div>Deposit Configuration</div><div>Deposit Agreements</div><div>Transactions</div><div>Payments</div><div>Settings payment gateway</div><div>Archive</div></div>																
2	Choose a payment in the list to access the detail view	<div>09/02/22...SEPA outgoingprocessedMarkus GelsDE370010517593973226 DEUTDE24Hubert BogertDE25050105170137079300 DEUTDE24Searching10.00 EUR</div>																
3	Scroll at the bottom of the view. In the section "API Logs" a list of logs that are associated with this payment is displayed. <div><div>At the moment only sent notifications (payment creation and state change) and sent decisions are logged.</div></div>	<div>API Logs</div> <table><thead><tr><th>Timestamp</th><th>Message</th></tr></thead><tbody><tr><td>09/02/2024, 11:05:11</td><td>Payment create notification successfully sent</td></tr><tr><td>09/02/2024, 11:25:40</td><td>An unexpected internal error has occurred while notifying about a payment state change</td></tr><tr><td>09/02/2024, 11:25:40</td><td>Payment state change notification successfully sent</td></tr><tr><td>09/02/2024, 11:25:40</td><td>An error has occurred while notifying about a payment state change</td></tr><tr><td>09/02/2024, 11:33:59</td><td>Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.</td></tr><tr><td>09/02/2024, 11:34:57</td><td>Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.</td></tr><tr><td>09/02/2024, 11:34:40</td><td>Decision was received and forwarded to payment processing.</td></tr></tbody></table>	Timestamp	Message	09/02/2024, 11:05:11	Payment create notification successfully sent	09/02/2024, 11:25:40	An unexpected internal error has occurred while notifying about a payment state change	09/02/2024, 11:25:40	Payment state change notification successfully sent	09/02/2024, 11:25:40	An error has occurred while notifying about a payment state change	09/02/2024, 11:33:59	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.	09/02/2024, 11:34:57	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.	09/02/2024, 11:34:40	Decision was received and forwarded to payment processing.
Timestamp	Message																	
09/02/2024, 11:05:11	Payment create notification successfully sent																	
09/02/2024, 11:25:40	An unexpected internal error has occurred while notifying about a payment state change																	
09/02/2024, 11:25:40	Payment state change notification successfully sent																	
09/02/2024, 11:25:40	An error has occurred while notifying about a payment state change																	
09/02/2024, 11:33:59	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.																	
09/02/2024, 11:34:57	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.																	
09/02/2024, 11:34:40	Decision was received and forwarded to payment processing.																	
4	To access the details view of a log, it is possible to click on a timestamp entry of the row you want to know more about There are two different types of log entries (see Logs Log Type and Detail View)	<div>API Logs</div> <table><thead><tr><th>Timestamp</th><th>Message</th></tr></thead><tbody><tr><td>09/02/2024, 11:05:11</td><td>Payment create notification successfully sent</td></tr><tr><td>09/02/2024, 11:25:40</td><td>An unexpected internal error has occurred while notifying about a payment state change</td></tr><tr><td>09/02/2024, 11:25:40</td><td>Payment state change notification successfully sent</td></tr><tr><td>09/02/2024, 11:25:40</td><td>An error has occurred while notifying about a payment state change</td></tr><tr><td>09/02/2024, 11:33:59</td><td>Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.</td></tr><tr><td>09/02/2024, 11:34:57</td><td>Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.</td></tr><tr><td>09/02/2024, 11:34:40</td><td>Decision was received and forwarded to payment processing.</td></tr></tbody></table>	Timestamp	Message	09/02/2024, 11:05:11	Payment create notification successfully sent	09/02/2024, 11:25:40	An unexpected internal error has occurred while notifying about a payment state change	09/02/2024, 11:25:40	Payment state change notification successfully sent	09/02/2024, 11:25:40	An error has occurred while notifying about a payment state change	09/02/2024, 11:33:59	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.	09/02/2024, 11:34:57	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.	09/02/2024, 11:34:40	Decision was received and forwarded to payment processing.
Timestamp	Message																	
09/02/2024, 11:05:11	Payment create notification successfully sent																	
09/02/2024, 11:25:40	An unexpected internal error has occurred while notifying about a payment state change																	
09/02/2024, 11:25:40	Payment state change notification successfully sent																	
09/02/2024, 11:25:40	An error has occurred while notifying about a payment state change																	
09/02/2024, 11:33:59	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.																	
09/02/2024, 11:34:57	Decision was received, but not forwarded. Payment with identifier 651718414203362176 is not in state WAITING_FOR_RISK_APPROVAL.																	
09/02/2024, 11:34:40	Decision was received and forwarded to payment processing.																	

Log Type and Detail View

Notification Log

If a payment creation or a state change notification is sent a log entry is automatically created for the affected payment.

Notification Log				
SEPA outgoing	Markus Geis DE57500105175393973326 DEUTDE2H	Hubert Bogart DE02500105170127075030 DEUTDE2H	Searching	10.00 EUR
Webcall Information				
Timestamp	09/02/2024 09:25:11			
Status Code	200 OK			
Log Message	Payment create notification successfully sent			
API User	API USER			
Webcall Type	POST			
Request URL	payment-creation-webhook-url			
Request JSON body	<pre>{ "paymentNotification": { "identifier": "651715616253362176", "id": "DEUTDE2H202409020925115000001", "endToEndId": "NOTPROVIDED", "uniqueEndToEndReference": "24e99df6-7037-47a3-8fa4-084475ae7a57", "debtor": { "holderName": "Markus Geis", "accountNumber": "DE57500105175393973326", "swiftBicCode": "DEUTDE2H" } } }</pre>			
Response JSON Body	-			

Entry	Description	Example
Payment Overview	In this part of the view, you can see a quick overview of the payment that this log belongs to.	<div><div>SEPA outgoing</div><div>Webhook Data</div><div>Account Request</div><div>Account</div><div>Amount</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div><div>Amount Due</div></div>

Request Log [↗](#)

If a request (such as a decision) is sent to the Payment API, a request log entry is automatically created

Response JSON Body

Request Log

SEPA outgoingMarkus GelsDES7001051703973326 | DEUTDE2HHubert BogartDE0250010517037070600 | DEUTDE2HSearching10.00 EUR

Webcall Information

Timestamp09/02/2024 09:33:18

Log MessageDecision was received, but not forwarded. Payment with identifier 4537175816253362176 is not in state WAITING_ON_RISK_APPROVAL.

API UserAPI USER

Webcall TypePOST

Request URL/pma/v1/payments/{identifier}/status/decision

Request JSON body

```
{
  "decision": "REJECT",
  "reason": "TECHNICAL"
}
```

Entry	Description	Example
Payment Overview	In this part of the view, you can see a quick overview of the payment that this log belongs to.	<div><div>SEPA outgoingMarkus GelsDES7001051703973326 DEUTDE2HHubert BogartDE0250010517037070600 DEUTDE2HSearching10.00 EUR</div></div>
Webcall Information	In the section "Webcall Information" all necessary details to the sent decision is displayed. The individual entries are described below.	<div><div>Webcall Information</div><div>Timestamp09/02/2024 09:33:18</div><div>Log MessageDecision was received, but not forwarded. Payment with identifier 4537175816253362176 is not in state WAITING_ON_RISK_APPROVAL.</div><div>API UserAPI USER</div><div>Webcall TypePOST</div><div>Request URL/pma/v1/payments/{identifier}/status/decision</div><div>Request JSON body<pre>{ "decision": "REJECT", "reason": "TECHNICAL" }</pre></div></div>
Timestamp	The exact time the decision arrived the Payment API	<div><div>Timestamp</div><div>09/02/2024 09:25:11</div></div>
Log Message	The message explains why a decision could not be forwarded to the payment processing or if forwarding was successfully	<div><div>Log Message</div><div>Decision was received, but not forwarded. Payment with identifier 4537175816253362176 is not in state WAITING_ON_RISK_APPROVAL.</div></div>
API User	The name of the api user that sent the decision	<div><div>API User</div><div>API USER</div></div>
Webcall Type	GET, POST, DELETE	<div><div>Webcall Type</div><div>POST</div></div>
Request URL	The URL of the endpoint the Payment API provides to receive requests	<div><div>Request URL</div><div>payment-creation-webhook-url</div></div>
Request JSON Body	In this part of the view the request body (the decision) as JSON is displayed	<div><div>Request JSON body</div><div><pre>{ "decision": "REJECT", "reason": "TECHNICAL" }</pre></div></div>